

FOOTHILL COLLEGE
Online Student Support Services
Technology Resource Information
2017

INTERACTIVE STUDENT SUCCESS VIDEO WORKSHOPS

Innovative Educators ★★★★★

StudentLingo

StudentLingo is a series of interactive on-demand video workshops, action plans and valuable resources focused on helping students achieve their academic, personal, and career goals. Available online 24/7 on demand.

- Flat price annual fee based on number of workshops selected
- Unlimited usage
- Hosted completely off campus
- No ETS involvement
- Monthly usage reports
- Some podcasts available in Spanish
- Students receive certificates of completion
- Excellent customer service

http://www.innovativeeducators.org/StudentLingo_s/77.htm

ORIENTATION TO COLLEGE/FOOTHILL

Innovative Educators: ★★★★★

Go2Orientation

Go2orientation is a package of a Resource Library of 100+ web-based, 24/7, on-demand engaging orientation videos developed to enhance the level of engagement, information sharing and flexibility that students need to be successful and self-assured as they start their college experience. The second part is student-hosted video's addressing the 8 mandated areas of student orientation. The program is Single Sign On (SSO) and interfaces with Banner, PeopleSoft, etc. The entire program is web-based and hosted off-site. Full data collection is included.

- Accurate and relevant information focused on individual student identifiers to maximize engagement, understanding and confidence
- Fully ADA compliant
- Hosted off-site, no ETS involvement except for SSO
- Customizable for each college

- Data tracking
- Certificates for completion for students
- Adding Spanish subtitles 2017

24/7 ON-DEMAND QUESTIONS & ANSWERS

IntelliResponse ★★★★★

24/7 online, on-demand questions and answers about the college. Also online for Foothill in Spanish.

- Flat price annual fee based on number of students at institution
- Unlimited usage
- Hosted completely off campus
- No ETS involvement
- Web portal and LMS Integration
- Monthly usage reports
- Mobile app
- Excellent customer service with assigned project manager
- 1,500 Q & A's in the knowledgebase as of 2017

ASK Foothill: www.foothill.edu/ask
<http://www.intelliresponse.com/>

COMPREHENSIVE PERSONALIZED EDUCATION & CAREER PLANNING

Edunav ★★★★★

Edunav has a patented Student Lifecycle System, which intelligently creates a personalized map-like plan for each student based on his or her personal circumstances and career/life goals. Thereafter, Edunav proactively adjusts their plan, picking the correct set of courses and sections every term and guiding the student as they progress on their personalized pathway to successful on-time completion. Edunav also guides enrollment management by aggregating and analyzing all the student plans to optimize the institutional class schedule assuring courses have enough capacity and eliminating excess where it is not needed. *Foothill is piloting this program during the 2015-16 academic year and is working closely with Edunav to refine this program to maximize capabilities to support student success.*

- Hosted off site- minimal ETS involvement for Banner interface

www.edunav.com

STUDENT EDUCATION PLAN BUILDER/AUDITOR

Degree Works ★★

"Ellucian Degree Works™ provides a state-of-the-art comprehensive set of web-based academic advising, degree audit, and transfer articulation tools to help students and their advisors negotiate your institution's curriculum requirements." Interfaces with Banner. *Foothill is finding Degree Works to be lacking in updates and tools needed to make the program more intuitive and useful and is considering other possible degree audit systems.*

- Student ed plan tool
- Expensive
- Time intensive "scribing" in information to program
- Significant involvement with District ETS

<http://www.ellucian.com/Solutions/Ellucian-Degree-Works/>

EARLY ALERT & SCHEDULING SOFTWARE

Hobsons/Starfish ★★★★★

This is a software program to assist college early alert programs to address, evaluate and manage students having difficulties in class as reported by faculty. Promoting student success, identifying at-risk students, and executing effective intervention plans is critical to student success. Through case management, reporting options and data tracking the early alert coordinators can better address student needs and provide them with references and resources. There is an appointment scheduling software program and education planning tool as well.

- Manages and tracks student early alert notifications
- Student database
- Customizable templates for services
- Data to use for state reporting mandates
- Customizable emails, alerts and notifications
- Modified Ed Plan
- Scheduling software included
- Significant ETS involvement

<http://www.starfishsolutions.com/>

APPOINTMENT SCHEDULING

SARS Grid ★★☆☆

Online scheduling and tracking of student appointments.

- Free to students
- College pays annual fee for usage
- Manageable scheduling software
- Data collection
- Hosted off site- minimal ETS involvement for Banner interface
- Used for appointments in counseling, financial aid, enrollment services and student activities
- Custom programming to include options for students to attend appointment:
 - In-person
 - Phone
 - Chat online
 - Zoom online

<http://www.sarsgrid.com/>

APPOINTMENT SCHEDULING FOR ASSESSMENT TESTS

Register Blast ★★★★★

Online scheduling and tracking for assessment appointments. Able to process credit cards for paid proctoring.

- Free to students
- College pays low annual fee for usage
- College pays small fee per appointment
- Manageable scheduling software
- Data collection
- Hosted off site- no ETS involvement

<https://www.registerblast.com/>

TRANSCRIPT REQUESTS & PARKING PERMITS

Credentials Solutions ★★★★★

Credentials Solutions provides eTranscripts for students and parking permits online at no cost to the college.

Provides transcripts and parking permits

- Students pay costs for services
- Some ETS involvement, interface with Banner

- College receives percentage
- Excellent customer service

<http://www.credentialssolutions.net/>

STUDENT PAYMENT PLAN FOR TUITION & FEES

TouchNet /Heartland ★★★★★

TouchNet manages all aspects of the student payment plan for all tuition and fees, dividing the payments into 3 equal parts, due over the quarter attended. *The District is currently working with them for eCommerce and Marketplace.*

- Simplifies process for payment plan
- Automates student payments
- Manages all credit card transactions
- Provides detailed audit reports
- Interfaces with Banner

<http://www.touchnet.com/>

GENERAL & CUSTOM FINANCIAL AID INFORMATION

Financial Aid TV ★★★★★

“Financial Aid TV is an insightful, easy-to-use technology that makes the large body of financial aid information comprehensible and digestible to students through online video. This technology not only educates students but also can help ease the burden on Financial Aid staff.”

- Flat annual rate to college
- Free to students
- Additional cost for customized video workshops
- Excellent customer service
- Hosted off site- no ETS involvement

<http://www.financialaidtv.com/>

SCHOLARSHIP MANAGEMENT SYSTEM

AcademicWorks ★★★★★

A scholarship management solution for colleges and universities, AcademicWorks is cloud-based software designed to meet the unique process requirements of individual funds and programs. It manages each scholarship fund no matter the administrator, application type, application dates or awarding process.

- Integrates with college SIS
- One centralized website for all scholarship opportunities
- Sorts scholarships by student's personal interests and qualifications

<https://www.academicworks.com/>

STUDENT HEALTH & WELLNESS INFORMATION & ADVICE

Student Health 101 Online Magazine ★★★★★

- Excellent health and wellness information focused on college student's issues
- Flat annual rate to college
- Free to students
- Excellent articles and information
- Hosted off site- no ETS involvement

<http://readsh101.com/foothill.html>

Kognito Online Training ★★★★★

CCC Student Mental Health Program

- 6 interactive workshops and training simulations
- Educate college faculty, staff, and students about best practices in supporting students who struggle with psychological distress
- Focus on LGBTQ students who are struggling due to harassment or exclusion
- Focus on student veterans who are facing college challenges

<http://www.kognito.com/ccc>

MATH ASSESSMENT TEST PREP

EdReady ★★★★★

EdReady is a personalized college math readiness application designed to help learners test their college readiness, see study options, and gain a personalized learning path to fill in knowledge gaps. EdReady is designed and maintained by [The NROC Project](#), a community-guided non-profit.

- EdReady is available at no cost for personal use by students at EdReady.org.
- EdReady can be customized for specific educational needs and outcomes at individual colleges. (Requires college membership)
- EdReady for English will be available in Fall 2017

<https://edready.org>

TUTORING

Smarthinking-★★★★★

Online, on-demand, 24/7 tutoring for students.

- Integrates with Banner
- Address individual student needs
- Virtual teaching assistant
- Hosted off site- minimal ETS involvement for Banner interface

<http://www.smarthinking.com/solutions/higher-education/>

NetTutor ★★★★★

NetTutor provides online tutoring designed to actively engage students in the learning process, require students to think critically, and develop the skills necessary for continued persistence.

Funded by the State Online Education Initiative

<http://www.nettutor.com/>

PEER-TO-PEER TUTORING

OpenStudy★★★★★

OpenStudy is a social learning network where students ask questions, give help, and connect with other students studying the same things. Their mission is to make the world one large study group, regardless of school, location, or background.

- Free to students
- Free to college
- Customizable study networks
- Hosted off site- no ETS involvement

www.openstudy.com

CUSTOM COLLEGE MOBILE APP FOR STUDENT SERVICES & EVENTS

Guidebook ★★★★★

Develop your own mobile applications for college services, programs and events.

- Free for students to use developed apps
- College pays for software to develop customized applications
- Reasonable cost (goes up with more sophisticated features)
- Excellent for department information
- Excellent for special event information

- Easy to manage and develop on your computer
- Hosted off site- no ETS involvement

<https://guidebook.com/>

HIGH SCHOOL TO COLLEGE CONNECTION

Naviance ★★★★★

Naviance, a 9-12 program, help students discover best-fit higher education options by allowing them to show interest and connect with your college. Colleges partner with Naviance to educate prospective students about their institution's offerings.

<https://www.naviance.com/solutions/higher-education>

REPORTING AND TRACKING OF STUDENT BEHAVIORAL ISSUES

Symplicity's ADVOCATE ★★★★★

This is a software program to assist college behavioral assessment teams to address, evaluate and manage student behavioral issues reported by faculty, staff, administrators and other students. Through case management, reporting options and data tracking the evaluation team members can better address student behavioral issues.

- Manages and tracks student discipline cases
- Student database
- Customizable templates for letters
- Data to use for federal and state reporting mandates
- Customizable emails, alerts and notifications
- Hosted off site- minimal ETS involvement for Banner interface

<http://www.symplicity.com/products/advocate.html>

REPORTING AND TRACKING OF TITLE IX ISSUES

Symplicity's ADVOCATE for Title IX ★★★★★

This is a software program to the college's Title IX Coordinator and team to address, evaluate and manage Title IX issues reported by faculty, staff, administrators and other students. Through case management, reporting options and data tracking the evaluation team members can better address Title IX issues.

- Manages and tracks Title IX cases
- Customizable templates for letters

- Data to use for federal and state reporting mandates
- Customizable emails, alerts and notifications
- Hosted off site- minimal ETS involvement for Banner interface
<http://www.symplicity.com/products/advocate.html>

DRC SUPPORT FOR CUSTOMIZED CONVERSIONS

SensusAccess ★★★★★

SensusAccess is a self-service solution that automates the conversion of documents into a range of alternative formats including Braille, mp3, Daisy and e-books. The service can also be used to convert otherwise inaccessible documents such as image-only pdf files or scanned images into more accessible formats.

- Self-service solution for print-impaired students
- Used by faculty to convert lecture notes and other material into accessible formats
- Hosted off site- no ETS involvement

<http://www.sensusaccess.com/>

APPOINTMENT SCHEDULER & DATA-BASE MANAGEMENT & REPORTING DRC STUDENTS & VETERANS

ClockWork ★★★★★

ClockWork database scheduler is a complete scheduling and data management software solution designed to meet the specialized needs of disability service departments in colleges. It functions as a comprehensive and secure data management system that supports mandated reporting.

- Automatic student reminder emails for appointments, test/exams or workshops/events
- Note-taking system that allows you to mark students as note-takers for courses, automatically match up note-takers
- Student notes feature allows you to store confidential student appointment notes
- Student history feature lists all contact a student has had with the DRC
- Integrates with Banner
- Tracks student's demographic information and customizable screens for tracking other data
- Significant ETS involvement

<http://microscience.on.ca/clockwork/>

PROFESSIONAL DEVELOPMENT TRAININGS FOR EMPLOYEES

Innovative Educators: ★★★★★

Go2Knowledge

Go2Knowledge is a series of 100+ web-based, 24/7, on-demand professional development webinars for college faculty, staff and administrators.

- Flat price annual fee based on number of workshops selected.
- Unlimited usage
- Hosted completely off campus
- No ETS involvement.
- Web portal and LMS Integration
branded college marketing
- Supplemental materials
- Monthly usage reports
- Employees receive certificates of completion
- Excellent customer service.

http://www.innovativeeducators.org/Go2Knowledge_s/152.htm

JOB TRAINING & PLACEMENT SUPPORT PROGRAM

LearnUp ★★★★★

While LearnUp is focused on California, but soon going nation-wide, it is another excellent example and very innovative solution to help your students understand skills needed for a job and ways to obtain those additional skills to complement their degree or certificate. LearnUp is a job training and placement platform for entry-level jobs.

- Free to students
- Free to college
- Geared to community college students
- Hosted off site- no ETS involvement
- Extremely well-done and easy to navigate

www.learnup.com/

CAREER NETWORK & JOB OPPORTUNITIES

AfterCollege ★★★★★

AfterCollege is the largest online career network for college students and recent graduates that connects new job seekers with the best entry-level opportunities to suit their skills and education through alumni, faculty and other networks. AfterCollege gives new job seekers a competitive

advantage by tapping into valuable professional networks with a job search algorithm and career-building tools to help land a job.

- Free to students
- Free to college with branded website
- Excellent customer service

<http://www.aftercollege.com/>

INTERNSHIPS, JOBS & STRATEGIC INFORMATION ON CAREERS
WITH SOCIALLY RESPONSIBLE COMPANIES

InternMatch/Looksharp ★★★★★

InternMatch is “an online platform that connects students with amazing companies and helps companies hire amazing students.” InternMatch focuses on three areas: simplifying the internship search and posting process; providing a library of career resources and tools and assisting students to connect with socially responsible internship opportunities.

- Free to students
- Free to colleges
- Has additional tools: cover letters and resumes
- Excellent internship opportunities
- Hosted off site- no ETS involvement
- National coverage

<https://www.looksharp.com/>

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